

## FAQ

### LEAN FILTER WITH CIRCULAIR FRAME

**Are the filters Eurovent certified? We don't see the LFC filter series listed on the Eurovent website.**

Yes, the type of frame does not affect the functionality of the medium. The filters have been tested, and the differences between standard and LFC are negligible.

**What happens if the filter frame gets damaged before the 10-year warranty expires?**

Under normal use, we offer a replacement frame upon approval if it gets damaged within its expected lifespan.

**What if the pressure drop of the filter is higher than expected?**

The pressure drop may be slightly higher by a few Pascal, but thanks to the larger filter surface area of the medium, the filter has a higher dust-holding capacity.

**How much extra time does it take to replace the filters in the air handling unit (AHU)?**

Replacing the filters takes approximately 30 seconds longer per filter.

**Is the installation tool provided free of charge?**

Yes, technicians responsible for replacing the filters receive the installation tool free of charge, including the necessary training.

**Are vacuum bags for disposing of contaminated LFC filters supplied as standard?**

Yes, bags for the safe disposal of contaminated filters are supplied as standard.

**Is the elastic on the filters resistant to moisture?**

Yes, the elastic is moisture-resistant.

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#### **Are non-standard sizes available in addition to the standard sizes?**

At this time, we only offer standard sizes, but we are working on developing custom options.

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For large orders, non-standard sizes can be discussed.

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#### **How many clean bag filters fit in a vacuum bag?**

Each vacuum bag can hold 6 to 8 clean bag filters.

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#### **How many dirty bag filters can fit back into a vacuum bag?**

6 to 8 dirty bag filters can be placed back into a vacuum bag

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for disposal.

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#### **Do I need to bring the installation tool to the next AHU, or is there a tool available at each location?**

The installation tool must be brought to the next AHU or project location.

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#### **My contract with the client ends before the five replacements are completed, and there's no certainty of renewal. Is LFC suitable in this case?**

In this case, the "Single Purchase" option could be a solution, where you receive

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20% of the frame cost back annually.

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#### **Do LFC filters fit standard filter frames/tracks? With the elastic, they seem thicker. Do they fit?**

Yes, LFC filters fit standard filter frames. The LFC filter frame is thinner, making

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them directly interchangeable with standard filters.

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#### **Is the filter medium circular or recyclable?**

At this time, the filter medium is not yet circular or recyclable, but the frame is.

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#### **Why don't the bag filters have four Velcro strips for attachment?**

Two Velcro strips provide sufficient attachment and stability for the filter medium.

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#### **What is the benefit for our technicians if another company installs the filters?**

Our filters are easier to dispose of and generate less waste, saving time for your technicians.

#### **Do you also collect the contaminated filter medium?**

Yes, this can be arranged upon request.

#### **We don't usually work with five-year contracts. What can we offer?**

Our contracts are based on five filter replacements rather than a fixed five-year term. This can help build a long-term relationship with your end users.

#### **The replacement tool is quite heavy. Is there a lighter option available?**

This is our start-up model, but we are continuously working on product improvements, including the development of lighter tools.

#### **Do I need to wear personal protective equipment (PPE) when replacing the LFC filters?**

Yes, we recommend wearing gloves and a face mask when replacing the filters.

#### **Is it possible to use different colors for the elastic band (to distinguish class, size, or supply/return)?**

This is not available at the moment. A distinction between supply and return may be considered in the future.

#### **Are the dimensions of the bag filters listed on the cardboard packaging?**

As usual, the dimensions are indicated on the sticker attached to the cardboard packaging. The vacuum bags also have a sticker with the dimensions.